

A.R.S. §41-2804	A.C.A. Standard	A.A.C
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**I. Purpose:**

Arizona Department of Juvenile Corrections (ADJC) shall ensure that juveniles and their families receive culturally competent treatment, rehabilitation and educational programs that are language appropriate, gender responsive, and offer development opportunities for staff.

**II. Rules:**

1. The Director and Leadership Team shall ensure that ADJC staff attain the essential knowledge, skills, and attitudes that enable them to provide effective care to diverse juvenile and family populations. The essential knowledge, skills and attitudes necessary to provide these services shall be attained by:
  - a. Developing effective management systems;
  - b. Implementing comprehensive training programs for staff;
  - c. Employing supervisory control standards; and
  - d. Ensuring executive oversight.
2. The Director and Leadership Team shall ensure that culturally competent Continuous Case Management practices are juvenile and family driven, in order to:
  - a. Promote the importance of juveniles and their families personal involvement in the services provided;
  - b. Ensure that juveniles and their families collaborate with treatment and education staff in determining the most important planning and intervention strategies;
  - c. Develop effective approaches that ensure continuity of care and quality of service;
  - d. Ensure that families are best defined by function rather than by bloodlines;
  - e. Ensure that juveniles in our care and their families participate in a process that addresses cultural competency in their treatment, education, and service opportunities;
  - b. Contribute to the juvenile's personal growth and development;
  - c. Ensure that Continuous Case Planning begins at intake and extends through the juvenile's discharge from ADJC's jurisdiction.
3. The Director and Leadership Team shall ensure that juveniles and their families have an accessible neighborhood-based system of care and supervision. The neighborhood- based system of care shall include:
  - a. A full continuum of services that are culturally competent, gender responsive, and language appropriate;
  - b. A locally based system of care that is familiar to and valued by the residents of the community;
  - c. An investment in early intervention and preventive efforts for non-delinquent siblings within families and the community, as

- well as delinquent juveniles;
  - d. Treatment of juveniles in the least restrictive environment possible.
4. The Director and Leadership Team shall increase the potential that juveniles and their families receive an effective system of care and supervision services by:
- a. Developing treatment, rehabilitation, education programs, and services that recognize the value of indigenous, traditional, and holistic approaches;
  - b. Integrating primary health care, mental health, substance abuse, and education services.
5. The Director and Leadership Team shall ensure the continuous monitoring of quality culturally competent services throughout ADJC so that comparable successful outcomes for juveniles, families, and staff will be attained. Specifically, the Director and the Leadership Team shall ensure that the following is adhered to:
- a. Enhance legitimate opportunities for feedback and exchange with systems designers and providers from ADJC juveniles and their families;
  - b. Ensure that the development and design of programs are based on:
    - i. Culture (or sub-culture);
    - ii. Language;
    - iii. Gender;
    - iv. Current research and best practice.
  - c. Ensure that placement and service decisions are used to inform and guide the treatment outcomes of the juveniles and their families.

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